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# APPENDIX D - PRODUCT/SERVICE REQUIREMENTS

**WSIPC RFP 24-01 Student Safety Solutions**

## INSTRUCTIONS

Please answer each requirement based on the proposed solution’s ability to satisfy the respective requirement.

If the requirement cannot be met and warrants further explanation, a brief explanation may be provided in the “Comments” column.

The following scoring system should be used to evaluate each business requirement:

|  |  |
| --- | --- |
| **Response Code** | **Definition** |
| Y—Yes | Requirement is met. |
| N—No | Requirement is not met. |
| Q—Qualifier | Ability to meet requirement requires further explanation from Vendor. Please use the "Comment" column to provide more details. |

## General

| **Requirements/Specifications** | **Yes** | | **No** | **Q** | | **Comment *(Required if “Q” is selected)*** |
| --- | --- | --- | --- | --- | --- | --- |
| **Product/Service Usage -** The product and/or service is used by other Washington State K-12 school districts and has an active Washington State user community. |  |  | |  |  | |
| **Documentation -** Describe access to operational, instructional, and/or specification sheets. It is highly desirable that this type of information be available to customers electronically via the internet (preferred) or other electronic means of delivery. |  |  | |  |  | |
| **Shipping Costs -** All costs for shipping to the buyer’s location, must be clearly stated on price lists and promotional materials, and must be clearly described in the Proposer’s response to this RFP. |  |  | |  |  | |
| **Vendor Website -** The Proposer must have an active website with published product and/or service information. |  |  | |  |  | |

## Technical/functional Requirements

| **Requirements/Specifications** | **Yes** | | **No** | **Q** | | **Explanation *(Required if “Q” is selected)*** |
| --- | --- | --- | --- | --- | --- | --- |
| User-friendly Interface |  |  | |  |  | |
| Content Filtering and Web Filtering |  |  | |  |  | |
| Ability to block access to inappropriate or harmful websites and content |  |  | |  |  | |
| Customizable filtering policies based on age-appropriateness and educational requirements |  |  | |  |  | |
| Cyberbullying Detection and Prevention |  |  | |  |  | |
| Monitoring tools |  |  | |  |  | |
| Alerts and reporting mechanisms for teachers and administrators |  |  | |  |  | |
| Social Media Monitoring |  |  | |  |  | |
| Integration with popular social media platforms to track mentions, tags, and interactions involving students |  |  | |  |  | |
| Safe Search Enforcement |  |  | |  |  | |
| Enforcement of safe search settings on search engines to prevent students from accessing inappropriate or explicit content in search results |  |  | |  |  | |
| Phishing and Malware Protection |  |  | |  |  | |
| Real time scanning of email attachments and web downloads |  |  | |  |  | |
| Device Management |  |  | |  |  | |
| Device monitoring and management features |  |  | |  |  | |
| Remove device locking or wiping capabilities |  |  | |  |  | |
| Educational Resources and Training |  |  | |  |  | |
| Access to educational resources and interactive modules |  |  | |  |  | |
| Training materials for staff, students, and parents |  |  | |  |  | |
| Parental Controls and Monitoring |  |  | |  |  | |
| Parental monitoring dashboards and reports |  |  | |  |  | |
| Incident Reporting and Response |  |  | |  |  | |
| Anonymous reporting tools for students |  |  | |  |  | |
| Incident management workflows for Administrators |  |  | |  |  | |
| Compliance and Reporting capabilities |  |  | |  |  | |
| Compliance with legal regulations such as CIPA, FERPA |  |  | |  |  | |
| Reporting capabilities to demonstrate compliance with regulatory requirements and transparency for safety measures implemented |  |  | |  |  | |
| Real-time Monitoring and Automated Alerts |  |  | |  |  | |
| Real-time monitoring of network traffic and online activities |  |  | |  |  | |
| Automated alerts and notifications for Admin and IT staff of violations or security breaches |  |  | |  |  | |
| Integration with threat intelligence feeds and security databases |  |  | |  |  | |
| Continuous Updates and Threat Intelligence |  |  | |  |  | |
| Regular updates and patches to keep software up to date |  |  | |  |  | |